

Policy and Expectation Guidelines

Thank you for choosing Ecstatic Healing Art. In order to provide the best service possible for our clients, we have implemented the following policies:

Cancellation & No Show Policy

We require at least 24 hours notice to cancel an appointment. Clients who cancel an appointment with less than 24 hours notice will be billed \$50. Clients who do not show up for a scheduled appointment (20 minutes after the start of the agreed meeting time) or notify us in advance will be billed as a No Show (\$50 plus the applicable Travel convenience fee). We understand that emergencies and illnesses can arise, therefore last minute cancellations due to things such as verifiable emergencies, illnesses or inclement weather will generally not result in any missed session charges. However, this is to be determined at the practitioner's discretion.

Late Arrival Policy

All scheduled appointments will end at the scheduled ending time in order for us to stay on schedule. Clients who arrive late (up to 20 minutes) to their scheduled appointment will be charged for the full session and will not receive a time extension. Client arrival after the first 20 minutes will be considered a No Show and billed accordingly.

Massage Termination Policy

Only professional massage and bodywork services for relaxation or therapeutic purposes are offered at this massage practice. All clients will be treated with dignity and their personal and professional boundaries respected at all times. Massage services will be terminated immediately in the event of inappropriate conduct of any kind. This includes harassment, threatening speech or behavior, sexual advances or requests, or disrespectful actions or language. A session will not be conducted if the client is under the influence of drugs or alcohol. If the massage is terminated for any of these reasons, full payment for the scheduled session is still required. A session may also be terminated if clients have any contagious conditions including common cold, meningitis, contagious skin conditions, etc. Clients with acute injuries or conditions that are outside the scope of the massage profession should consult with their doctor.

Draping Policy

Clients will be appropriately draped with a sheet and/or towel at all times during their massage. Only the area being worked on will be exposed. The breast and genital areas will always remain draped and are never massaged.

Best Practice Policy

Clients are asked to wear No or Low Scent perfumes, colognes, or body products. Clients are expected to be clean and have showered prior to massage. And, if possible, avoid eating a heavy meal at least two hours prior to receiving a massage! New clients are happily seen via approved REFERRALS ONLY. Please submit your client referrals to EcstaticHealingArt@gmail.com to see if we are a potentially good match. And clients who are not completely satisfied with their massage session may request for a full refund within 14 days.

Signing below indicates that you have read, fully understand, and will abide by the massage policies as listed above.

Client Name
(Please Print) _____

Date _____

Signature _____